



VIVADA
INLAND WATERWAYS LIMITED

Ref : VIWL/IWAI/SR/738

Date : 10th February 2010

The Chairman,
Inland Waterways Authority of India,
A-13, Sector -1,
NOIDA – 201301.

Sir,

At the outset of this letter We convey our sincere thanks to you as well as to the officers & staff of I.W.A.I. for putting their best efforts in providing necessary infrastructure such as night navigation, piloting etc. for safe sailing of our cruise and other vessels.

However, we would like to mention that the tourists from Europe and United States are very much satisfied with the facilities available in our vessel and liked interiors, cuisine and services but they are very critical and expressed their dissatisfaction over the poor infrastructural facilities of this beautiful river at NW 1 as well as at Sunderban.

So, in this regard it is worthwhile to mention that much more improvement of the facilities in the form laying of pontoon jetties at Chandannagar, Bandel, Pallassey etc in NW-1 and at Bally island, Chottamollahkhali at Sunderban area along with the passengers' waiting room, beautification of the terminal area are needed to be done as compared to the standard of the western countries. Similarly, for the cargo movement strengthening of terminals with necessary infrastructure for efficient loading/unloading at the shortest possible time should also be arranged.

In addition, the whole river stretches of declared National Waterways should be divided into small stretches along with necessary infrastructure like dredger, tug etc. for attending the vessels moving in the particular stretch on emergency. We are sure that over a period of time these facilities will be made available to all the vessels operators and suitable charges for utilization of the facilities once fully created, can also be levied in consultation with the operators.

We once again assure you our best co-operation in your endeavor for making declared National Waterways fully navigable along with the infrastructure so that the same can be compared with the waterways of the western countries.

Thanking you,
Yours faithfully,
For Vivada Inland Waterways Limited


S. Rakshit
Director