17. Dispute Resolution Mechanism

- 17.1 In case of any dispute between the Operator and the Director, the same shall be referred to Chairman, IWAI for resolution.
- 17.2 After going through the facts on record and providing an opportunity to both the Operator and the Director to place their point of view, in writing or through personal hearing, Chairman, IWAI shall proceed to give his decision on the dispute and his decision shall be final.
- 17.3 The entire proceedings before Chairman, IWAI should be completed within a period of thirty days.

18. Miscellaneous

- Director, IWAI will also provide a copy of the **Prevention of Collision on National Waterways Regulation, 2002** and **National Waterway, Safety of Navigation and Shipping Regulations, 2002,** which have come into force from 30th November, 2004, to the Operator and the Vessel Master. They will be also adequately briefed in this regard by the Director / Nodal Officer.
- 18.2 Director, IWAI shall place necessary 'River Signages' necessary for safe navigation at suitable locations all along the National Waterways.
- Director, IWAI and /or Nodal Officers shall organize awareness generation programmes regarding the Prevention of Collision on National waterways Regulation, 2002 and National Waterway, Safety of Navigation and Shipping Regulations, 2002 among all stakeholders and users of the National Waterways. This shall be a continuing exercise.

19 Completion of ODC movement

- 19.1 The MoU will be valid only for the movement of particular ODC as per the agreed Movement Schedule between the Operator and Director, IWAI.
- 19.2 Once the ODC has successfully reached the destination point on the National Waterways or Indo-Bangladesh Protocol route, the Operator shall submit a certificate to the Nodal Officer recording the date and time as per the prescribed format on *Annexure-E*, which shall also bear the signature of the Nodal Officer. Three copies of the same shall be prepared with one kept in the file in the office of the Director, IWAI of origin point, one by the Nodal Officer and one by the Operator.
- 19.3 The Operator shall make necessary arrangement for the return journey of the empty barge and vessel as per schedule.

Annexure-A

List of Over Dimensional Cargo proposed to be transported through Nws / Indo-Bangladesh Protocol route.

	1.	Name and addres	s of logistic Operato
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- 2. Name of National Waterway:
- 3. Name of Vessel:
- 4. Route: Indicate origin and destination
- 5. Name of the ODC and its use
- 6. Name of Manufacturer
- 7. Country of Origin
- 8. Name of Consignee
- 9. Number of packages
- 10. Specification of packages

S.No.	Name of ODC	Length (Meter)	Width (Meter)	Height (Meter)	Weight in MT	Type of Packing	Cost in Rs.

It is certified that no illegal / banned cargo is being carried in the (name of vessel) and I have fully satisfied myself on this count.

Signature & seal of Operator
Place -
Date: