



# भारतीय अन्तर्देशीय जलमार्ग प्राधिकरण ( पत्तन, पोत परिवहन और जलमार्ग मंत्रालय, भारत सरकार )

मुख्यालय : जलमार्ग भवन, ए-13, सेक्टर-1, नौएडा-201 301, (उ० प्र०)

## INLAND WATERWAYS AUTHORITY OF INDIA

(Ministry of Ports, Shipping and Waterways, Govt. of India)

Head Office : Jal marg Bhawan, A-13, Sector-1, Noida-201 301 (U.P.)

Website : [www.iwai.gov.in](http://www.iwai.gov.in) | [www.iwai.nic.in](http://www.iwai.nic.in)

Tel. : +91-120-2544036, 2543972, 2527667, 2448101 Fax : +91-120-2544009, 2544041, 2543973, 2521764

**File No. IWAI/HQ/Admin/OfficeOrder/2023-24**

**Dated 09.05.2025**

### **OFFICE ORDER**

#### **Sub:- Establishment of Control Room at IWAI , Head Office-reg**

In pursuance to MoPS&W letter F.No.IWT-11011/108/2025-IWT dated 09.05.2025, It has been decided to establish a dedicated Control Room at IWAI Headquarters, Noida functioning on a 24x7 basis with immediate effect for continuous assesment and reporting of all security-related matters pertaining to IWAI offices accross the country as well as along all National Waterways including Indo-Bangladesh Protocol Route.

2. The Control Room shall function during off office hours, including weekends and public holidays, in order to maintain round-the-clock preparedness and effective response capability.

3. The Control Room shall be manned by designated officers of IWAI as per the roster which shall be promulgated later. These officers shall be physically present in the Control Room during their scheduled shifts. They are required to:-

- Monitor and respond to urgent messages and alerts from the Ministry or any security agencies.
- Coordinate with IWAI Regional Offices and field units for real-time updates and situation monitoring.
- Maintain a daily logbook of all incoming/outgoing communications and developments reported.
- Immediately bring to the notice of the Nodal Officer/Competent Authority any critical issue or development.

4. The Control Room shall be operational at the designated office space within IWAI HQ premises and can be contacted through the following phone number:-

**Landline 1- 0120-2543931**

5. Secretary, IWAI shall function as the Nodal Officer for IWAI. All issues related to Control Room operations, incident reporting or decision-making requiring urgent intervention shall be referred to the Secretary, IWAI (**email. [secy@iwai.gov.in](mailto:secy@iwai.gov.in) , Mobile -8209052375**).

6. All officers detailed in the roster are hereby directed to submit a daily status report of IWAI (including ROs/SOs) to MoPSW, highlighting any incidents, potential threats, mitigation measures undertaken and the overall security posture across the network. These reports shall be submitted by 0900 hrs every day without fail through

Secretary, IWAI to Advisor (IWT-I), email: **adviwt-psw@gov.in** & JS (IWT-II), email: **jscord-psw@gov.in**.

7. For any technical assistance, control room may liaise with Sh Mukesh Mangal, JS (DGLL & Sagarmala-II), Tele No 23711499 (email- jssm2-psw@gov.in) & IT Division, MoPSW.

This issues with the approval of the Competent Authority.

**(Neeraj Singh)**  
**Assistant Secretary (A&E)**

✉ E-Mail Id: nsingh@iwai.gov.in

☎ Phone No. : 0120-2474050

**Copy to :- (By E-mail)**

- i) Sh Uttam Kumar, Under Secretary, MoPS&W
- ii) Chief Engineer (Tech.) / Chief Engineer & Project Manager (JMVP) / Chief Engineer (Tr. & Log.)/ Chief Engineer (OW), Hydrographic Chief / Deputy Secretary (P&C)/ Chief Accounts Officer / Director (RE)/ Director (JMVP)/ Director (MM)/ Assistant Secretary (P&C)/ Assistant Secretary (L&H) IWAI, Noida.
- iii) Director/OIC, IWAI, Patna /Kolkata/ Guwahati/ Kochi/ Bhubaneswar/ Varanasi.
- iv) Officer-In-Charge, Sub Offices, IWAI, Allahabad/Sahibganj/ Farakka/ Vijayawada.
- v) IT Wing – For uploading on IWAI Website.
- vi) Section Officer's (Admn/ Estt), IWAI, Noida.

**Copy for kind information to: - (By E-mail)**

Advisor (IWT-)/ JS (IWT-II)/ JS (DGLL & Sagarmanthan-II)

P.P.S. /P.S. /P.A. to Chairman/ Vice-Chairman/ Member (Finance-I/c)/ Member (Technical)/ Member (Traffic & Logistics)/ Secretary, IWAI, Noida.