

## Service provided by IWAI

Successful and timely completion of River Cruises, especially Day Cruise and Long Distance River Cruise requires, interalia, coordinated action by the private operators and IWAI officials. Generally the Tourism Departments of the concerned State Governments are also actively involved in the process apart from other stake holders such as Tour Operators.

Towards this end, IWAI is now in a position to provide the following services which would facilitate safe and timely completion of River Cruises:

- ◆ Assurance of minimum LAD in various stretches of National Waterways
- ◆ Assistance in ensuring smooth passage of vessels where overhead electric cables pose danger to vessel & taking steps to remove obstacles on the waterway
- ◆ Assistance in making arrangements for opening of pontoon bridge within 30 minutes on arrival of cruise vessel
- ◆ Smooth passage through Farakka Lock Gate within two hours for River Cruise vessels on Ganga
- ◆ Electronic river charts for the entire river stretch covered by the River Cruise Vessel
- ◆ DGPS facility from Farakka to Barh on NW-1 and Bangladesh border to Pandu on NW-2
- ◆ Night navigation facilities right upto Varanasi on NW-1 and from Bangladesh border to Dibrugarh on NW-2 and entire stretch of NW-3.
- ◆ River pilotage
- ◆ Floating pontoon jetty at pre-identified and agreed locations
- ◆ Anchoring facility on various fixed and floating terminals of IWAI
- ◆ Bunkering facility at Patna /Pandu River Ports and arrangement for the same at other pre-determined locations on payment basis
- ◆ Supply of fresh drinking water from fixed river terminals on West Coast Canal (NW-3) on payment basis
- ◆ Assist in arranging repair facilities to the vessels on charge basis
- ◆ IWAI will also provide assistance through its vessels (tugs /workboats) in case of any emergency
- ◆ IWAI officials shall also coordinate with the concerned District Authorities regarding security of River Cruise vessel, its crew and passengers on board the vessel
- ◆ Assist in approvals and other facilitation with Government agencies, wherever applicable.



Cruise Vessel anchored in night



M.V. Sukhapa & M.V. Charaidew on Brahmaputra