

Tender: CAMC AND O&M OF RIS STATIONS OF PHASE-I AND CAMC OF SHIP STATIONS

IFB No: IN-IWAI-285206-NC-RFB

Tender-ID (E-procure)- 2022_JMVP_679803_1&2

Response to Pre-Bid queries

Sr. No.	Reference	Tender Description	Question	Reply
1.	ITB 7.1	Site Visit	Permission from IWAI may be given with intimation to Elcome, for vendors deciding to visit site prior to tender closing date considering security of premises & safety of equipment.	Accepted
2.	ITB 39.1	All duties, taxes and other levies payable by the bidder under the contract or for any other cause shall be included in the rates, prices and total bid prices, and will be considered in evaluation of bids.	We request IWAI to make provision in the work order to accept any changes in the statutory rates due to variation by Government laws in future.	Refer Section VII GCC Clause 8.1
3.	ITB 48.1	A sum @ 10% of the gross amount of the bill shall be deducted from each running bill of the contractor till the sum will amount to security deposit of 5% of the contract value of work.	We request IWAI to accept security deposit in the form of bank guarantee during signing the contract instead of deducting 10% of the gross amount from each running bill.	No changes. Tender condition shall prevail.
4.	Section IV – Bidding Forms Appendix to Financial part Sr. No. 1.03	In Price schedule 1.03 is not seen.	IWAI is requested to confirm contents of 1.03.	BoQ will be updated
5.	Section IV – Bidding Forms Appendix to Financial part	Engagement of operators for leave reserve	We request IWAI to consider 5 operators towards one day weekly off and 21 days annual leave for 21 regular operators to meet labour law.	Bidder shall follow the relevant laws as has been detailed in Appendix –H Pg- 127

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	Sr. No. 1.04			
8.	Form Fin – 1A Activity Schedule Sr. No. 1.10	Bonus for Leave Reserve Managers	Not included in the BoQ, however same is indicated in the ' Section IV – Bidding Forms ' of the tender. Request IWAI to add bonus for leave reserve manager.	Updated BoQ will be uploaded.
9.	Form Fin – 1A Activity Schedule Sr. No. 5	Total payment for Manpower supplied by the contractor	Sr. No. 5 lease line expenses to be replaced with Total payment for manpower supplied by the contractor.	Updated BoQ will be uploaded
10.	Section VII – Activity schedule point no. 2b & 3b	UPS : batteries 12V/ 65 AH	16 nos. batteries at 2 control stations are 12V/ 65 AH capacity, however other 5 base stations are fitted with 12V/26AH batteries. Ships stations batteries are also fitted with 12V/26AH capacity, therefore replacement of batteries would be accordingly.	Accepted.
11.	Page 81 CAMC and O&M of 7 nos RIS Stations Sr. No. c)	In addition to the lease line a secondary backup connectivity (MW/RF Link/VSAT) is proposed for which the Contractor has to enter into SLA with the service provider and pay the charges to the vendor.	Achieving proposed % of lease line uptime is not practically feasible with BSNL primary connectivity. Hence, it is requested to allow Primary as well secondary backup through other service provider.	Clause is self explanatory. Tender condition shall prevail.
12.	Page 81 CAMC and	penalties on leased line payment	As per industrial practice, the maximum penalty levied on any	No changes. Tender condition shall prevail.

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	O&M of 7 nos RIS Stations Sr. No. c)		service doesn't exceed 10%. In view of same, we request IWAI to accordingly reduce the penalty to a maximum of 10%. Further, we request IWAI not to levy any penalty on O&M payment as the operators are available 24/7.	
13.	Page 83, 88	COMPATIBILITY/INTEROPERABILITY WITH OTHER RIS SYSTEM ON NW1 Seamless VHF Voice communication between RIS-I & RIS-II should be ensured.	There is no universal protocol for exchange of VHF data between two different systems. Therefore, integration of VHF setup with any external system would not be possible.	Voice connectivity of RIS-I with II is must. Both the units are of IWAI. The external system question doesn't arise.
14.	Page 86 VI Sr. no. (iv)	All stations are provided with Bore well and overhead tank for water	There is problem of water connectivity at GR Jetty, as bore well is not fully serviceable & water available is not usable. Hence we would request IWAI to arrange a Municipal water connection.	Noted.
15.	Page 86 VI Sr. no. (vi & vii)	With this setup the operation of VTMS is planned...	RIS stations are manned 24 hrs. by operators in 8 hrs. shift. Hence, Off-duty operators is not relevant to remain at RIS stations. IWAI is requested to revised clause accordingly.	As per the Contract, the operator has to ensure 24 x 7 operation. The relevant bid clause is self- explanatory.
16.	Page 89	It should be possible to send messages to all ships in a stretch covering not only Phase 3 RIS but Phase I, II & III	There is no universal format to send binary message from one system to an AIS base station	AIS AIVDM messages from Phase-2 and Phase-3 shall be integrated for seamless display

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		together.	installed in another system. Therefore, sending binary messages using base stations of phase 2 and 3 would not be possible.	at operators stations of RIS Phase-I. IWAI shall provide 1 each TCP/IP data from Phase 2 & 3 at Hal dia / Farakka.
17.	Page 106 6. Payments to the Service Provider	The Service Provider's remuneration shall not exceed the Contract Price and shall be a fixed lump-sum including all Subcontractors' costs, and all other costs incurred by the Service Provider in carrying out the Services described in Appendix A.	In the event of any variation in the taxes or statutory laws, the contract value may be increased/decreased accordingly.	Kindly refer S.No-2 above
18.	Page 114 2.6 (e)	Foreclosure of Contract in full or in part due to abandonment or reduction in scope of work If at any time after acceptance of the tender the authority decides abandon ...	Minimum 3 months period to be considered before reduction/abandon as deployed manpower is discontinued with proper/requisite notice of one month.	The regulations of Contract Labour (Regulation & Abolition) Act 1970 will be applicable
19.	Page 107 3.8.3 a.	The Contractor shall pay a sum equal to 0.05% of the cost of the O&M to the station for each day of the work that remains incomplete due to non-supply of requisite manpower provided that such sum will not exceed 10% of the Contract value for the site. The actual payment accrued on amount of non supplied manpower shall be deducted in whole/part as the case may be. In addition LD as mentioned above is also to be imposed.	In the event of non availability of one operator, system manning is affected for 8 hours. Hence, the deduction should be 1/3 of one day rate for the station. Else we may be permitted to deploy standby operator to managed the site by providing overtime charges in contractors account.	The tender condition shall prevail

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20.	Page 107 3.8.3 d.	In case the Contractor fails to perform the preventive maintenance, which is to be carried out every quarter, the amount to be deducted as penalty shall be Rs.30,000/- for each quarter for the concerned station.	This clause should not be applicable to ship stations in case of unavailability of ships for the particular quarter. In case vessel is not available, penalty to be excluded.	The tender condition shall prevail. However, IWAI would make vessel available at Kolkata /Farakka/ Sahibganj/ Patna/ Varanasi/ Kochi / Badarpur / Guwahati/ Neamati for PPM.
21.	Page 118 Clause 7.1c	In case of non availability of leased line/electricity....	Request to elaborate IALA regulation in this regard. Also in case of electricity outage for long period, lease line functionality will be affected. We should not be penalized.	24 x7 x 365 (8.3.1 Clause 5 about Quality of Information Service of PIANC-RIS 2018 guidelines). The back-up facility infrastructure is mentioned in Section VII – 2 (a) Pg 81
22.	Page 118 & 119 Clause 7.1 g &h	Physical cleaning.....	PCB/Component level checks to be excluded from PPM.	Accepted.
23.	Page 118 Clause 7.1 g	PPM is required to be carried out once a month to monitor all equipment for operation.	PPM visit to be modified to quarterly visit instead of monthly visit for the ship stations.	Accepted
24.	Page 118 Clause 7.1 h	The Contractor shall have own test and repair centre facility...	Inhouse repair facility as mentioned in the clause is available at our Mumbai Work shop & repairs would be carried at our HO Mumbai Workshop with the available test facility and not at site.	In house facility means having facility within India for rectification of defects.
25.	Page 119	The preventive maintenance shall be	We accept to attend defects	A time of 72 hrs. will allowed i

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	8.2.2 j) iv)	undertaken within 48 hrs from the time of reporting by IWAI.	within 48 hrs. at base stations. However, for the vessel we request the time period for undertaking the fault to be 72 hours since the vessels would be at different/critical locations within India.	n case of Ship Station